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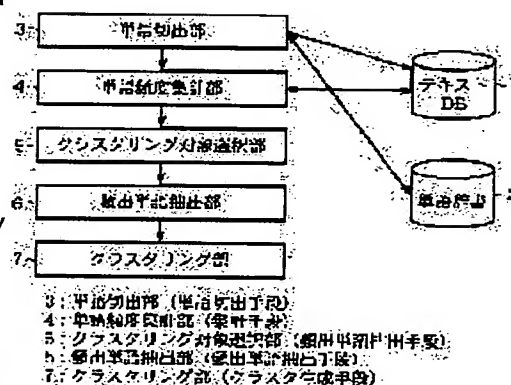
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(54) METHOD AND DEVICE FOR TEXT MINING AND RECORDING MEDIUM WITH TEXT MINING PROGRAM RECORDED THEREON

(57)Abstract:

PROBLEM TO BE SOLVED: To eliminate the problem that the preparation of a category dictionary is too expensive in order not to analyze daily accumulated data such as inquiry jobs at a call center but to perform analysis just once such as to analyze questionnaire results even if the category dictionary is previously prepared in accordance with the text of an analysis object so that the analysis results of the text can be presented.

SOLUTION: This device extracts words whose frequency in use is equal to or more than a prescribed value from selected words by referring to accumulated results of the number of use of each word, evaluates correlation between the respective extracted words and generates a cluster of words whose correlation is equal to or more than a prescribed value.



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